

NEXUS PERSONAL Guidelines

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Section I: Nexus Personal Installation

The Nexus Personal Guidelines contains installation steps and instructions on how to use this software.

System Requirements

Operating System:

- Windows XP
- Windows Vista
- Windows 7
- Windows 8

Web browsers supported

- Internet Explorer 7 and above
- Google Chrome 30.1.1599 and above
- Firefox 2.0 and above

Hardware:

Minimum requirements:

- PC with a P2 or higher microprocessor
- 1G Hz or faster CPU required
- 512 MB RAM required
- Quad speed IDE or SCSI CD-ROM required

Note: Please ensure you have the Administrator's

Pre requisite Before Install Nexus Personal

Note: You need to login into your windows with Administrator rights in order to install and change settings.

Before install Nexus Personal, you need to turn off iVEST Gate “Autostart”. Please refer to following steps below;

1. Run iVEST Gate from Windows **Start -> Programs -> iVEST Client -> iVEST Gate**. The iVEST Gate icon will appear as below at your system tray or task bar.



2. Double-click iVEST Gate icon at the task bar to access the **iVEST Gate Admin**.



3. Click **Settings** button on the **iVEST Gate Admin** screen window



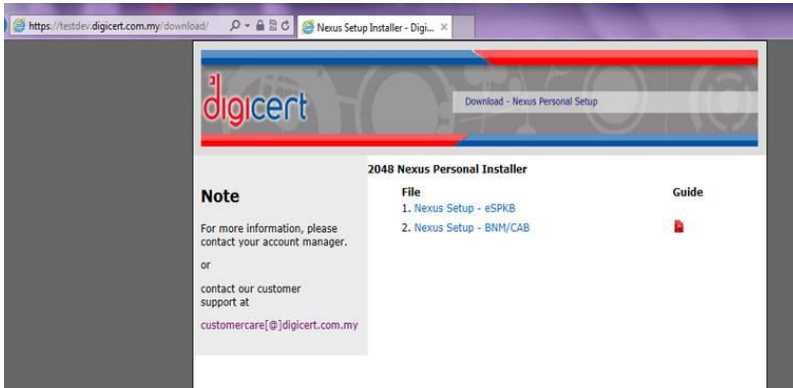
4. Click **Advanced...** button for further start-up options
 - i. Uncheck **Browser** if you prefer your default web browser not to be launched upon insertion of your smart card
 - ii. Uncheck **Auto Start** if you prefer not to launch **iVEST Gate** upon Windows start-up
 - iii. Click **OK**



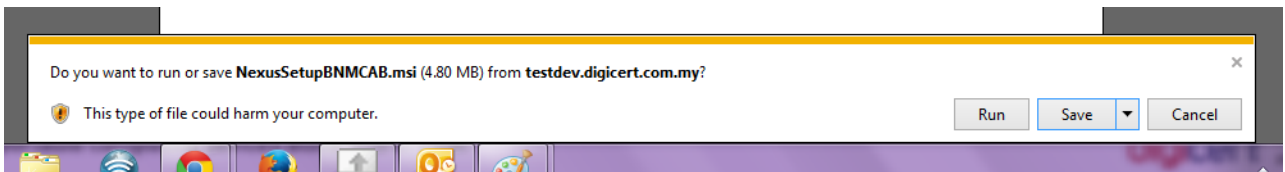
5. To Exit iVEST Gate, right-click iVEST™ Gate icon at the task bar and select **Exit**.

Installing Nexus Personal

1. Go to <https://testdev.digicert.com.my/download/> to download Nexus Personal installer and the guidelines.

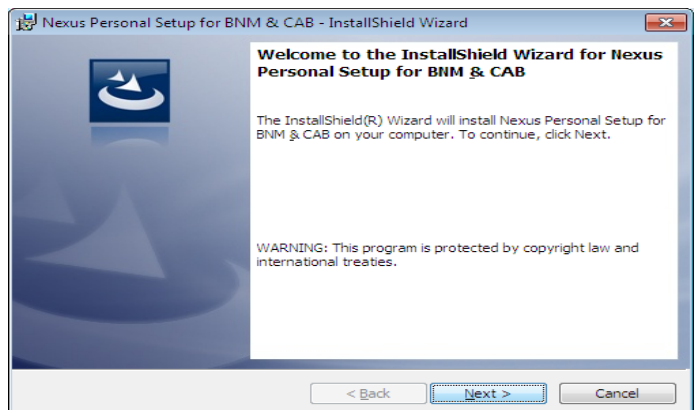


2. Click on **Nexus Setup–BNM/CAB** link to download installer. The pop up screen will be appeared, choose “Run” to install Nexus Personal..

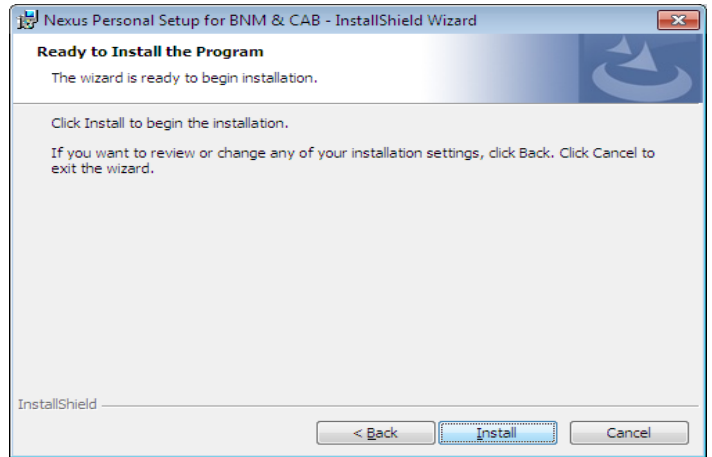


Note : If you select “Save”, the installer will be saved into preferred folder. Browse to the location that contains the Nexus Personal installer and double click **NexusSetupeBNMCAB.exe** to install.

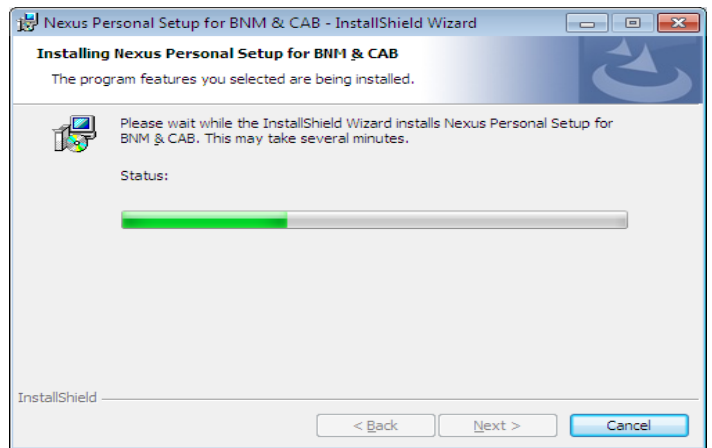
3. The Nexus Personal Setup welcome screen appears automatically. Click “**Next**”.



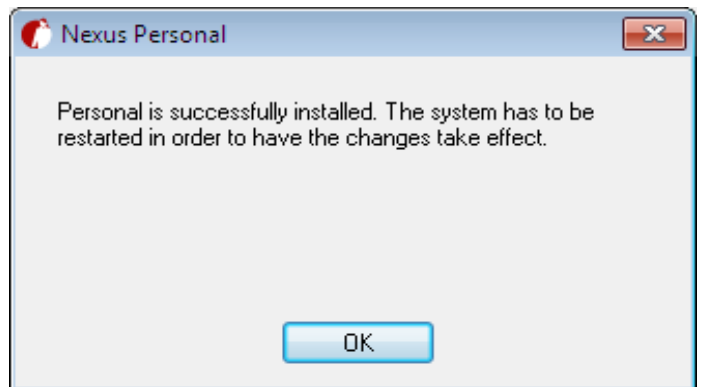
- 4. Windows will perform the Nexus Personal Installation. Click **“Install”**.



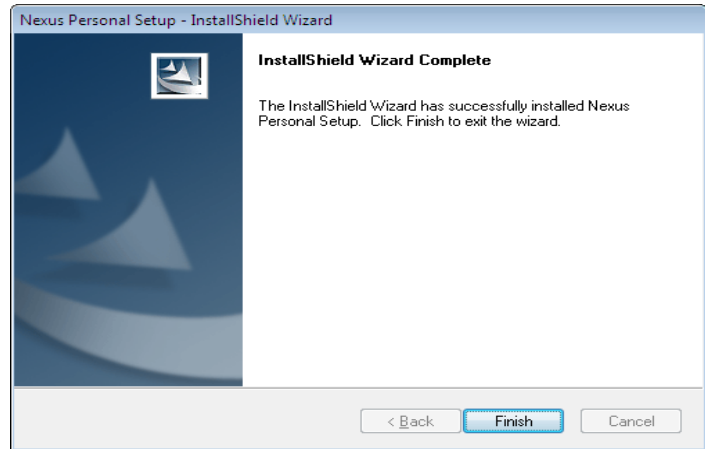
- 5. The following screen will be displayed. Windows now will start installing the Nexus Personal software. Please wait.



- 6. The following screen will be displayed. Click **“OK”** on the Personal Setup windows



7. Click “**Finish**” to end the process..
Nexus personal setup is completed.
Restart your PC in order to have the changes take effect.




8. Nexus Personal has successfully installed in your PC.

Note: During the Nexus Personal installation the Root Certificate and Intermediate certificate will install automatically in your browser’s certificate store.

Note Every time you install/re-install any browsers in a machine which already have Nexus Personal installed, you need to reinstall Nexus Personal. Reason being is we need to install all the certificates into the browser’s cert store.

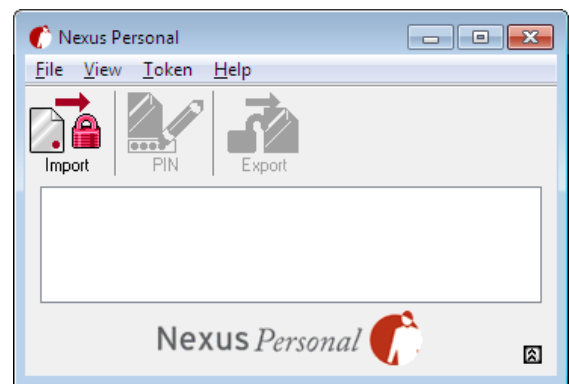
Section 2 : Access to the Application/System

How to Start Nexus Personal

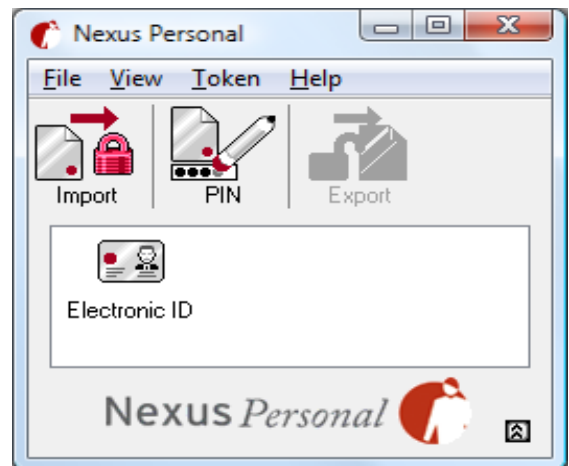
1. By default, Nexus Personal will start automatically after windows restart or when you switch on your PC. The Nexus Personal icon will appear as shown at your system tray. 

2. To launches the Nexus Personal personal program, you can manually run Nexus Personal from Windows **Start -> All Programs -> Personal-> Personal.**

Alternately, double click at the Nexus Personal icon, the “Nexus Personal” program will appear on screen

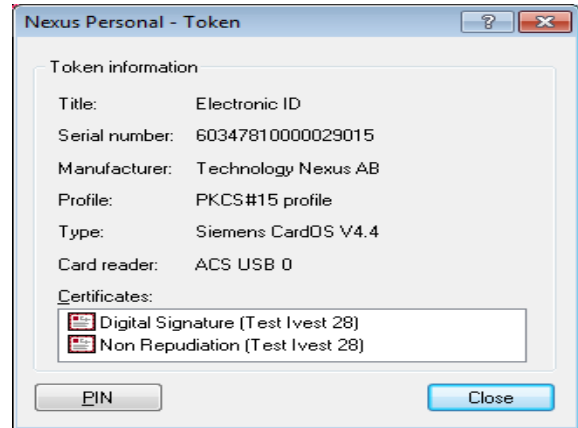


3. Insert the Smart Card into the Smart Card reader. The Nexus will be “spinning” at system tray. The “Electronic ID” program will appear on Nexus Personal screen as shown below

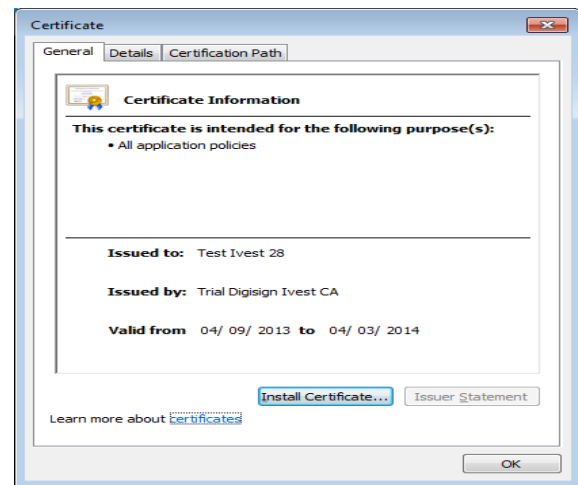


4. You can view the details of your digital certificate by clicking on the “Electronic ID” icon.

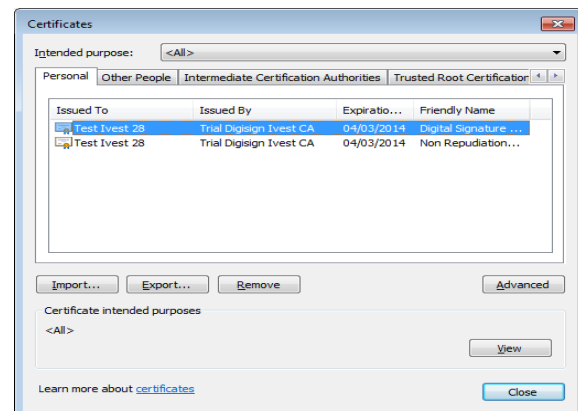
- The following certificate will be displayed.
Highlight and double click on the certificate name.



- The certificate properties window will appear, showing the details of **Issued to**, **Issued by** and **Valid From** of your digital certificate



- You can view and verify the details of your digital certificate in Internet Explorer (IE) browser by clicking on the Tools>Internet Option>Content>Certificates>Personal



- To exit, right-click Nexus Personal icon at system tray and select **Exit**.

How to Access the Application/System

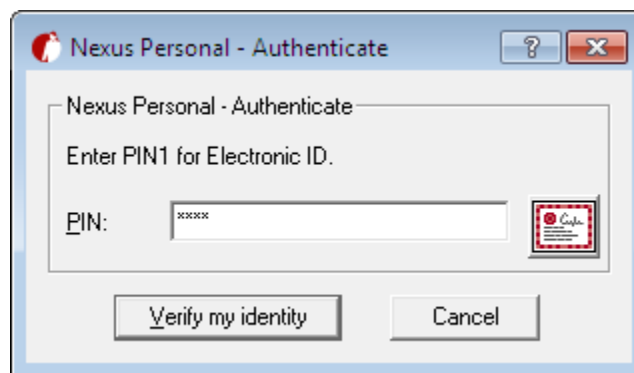
1. Click on the Windows “Start” button, go to the “Programs” menu, then point to the “Personal” menu and finally click on the “Personal”.
2. Insert the current valid Smart Card into the Smart Card reader. The Nexus at system tray will be “spinning”

Note : Please ensure Nexus Personal able to read your smart card. Below are the steps to check your certificate;-

- i. Double click on the “Electronic ID” icon, your name will be displayed in Nexus Personal Certificate.
- ii. Open Internet Explorer (IE) browser click on the Tools>Internet Option>Content>Certificates>Personal

If both steps does not shown, please refer to **Troubleshooting Section**..

3. To access the system/application, open browser (i.e. Internet Explorer (IE)) type the url of the system. The PIN Request box will pop up as below and enter your smart card PIN.



Warning: Your smart card will be blocked if you type three invalid PINs consecutively

Note: Please make sure to use **8 alphanumeric characters** for your PIN, and the PIN is case sensitive.
Avoid using space and tab

4. If successful, you will able to access the system and perform your transaction as usual
Note: For further clarification and information on accessing application/system, please contact Authorised Application owner of the application.

***Note:** Once you have successfully logged into the system and confirmed the transaction you may uninstall the iVEST Client from your PC. Go to Windows **Start -> All Programs -> iVEST Client->Uninstall**.

Section 3 : Uninstall Nexus Personal

Uninstall Nexus Personal

1. Go to add/remove program.
2. Select “Nexus Personal Setup for BNM & CAB” and click “Uninstall” until finished.
3. Select “Nexus Personal 4.22.0 ” and click “Uninstall”.
4. Nexus Personal software will be removed from your computer.
5. Restart you PC

Section 4 : Troubleshooting

Error message/symptom	Cause/Solution
Nexus Personal not detect your smart Card. “Electronic ID” disappear	<p>Follow the following steps</p> <ol style="list-style-type: none"> 1. Ensure your smart card reader is connected to your PC 2. Restart Nexus Personal <ul style="list-style-type: none"> • Go to system tray • Right click at Nexus Personal and Exit. • Go to start>all Program>Personal>double click at Personal. • Nexus personal will be running and read your smart card. 3. Double click at Nexus Personal at the system tray . <ul style="list-style-type: none"> • Select View tab>Preferences>Card Readers. • Click “Empty Cache”
Nexus Personal not detect your certificate. “Electronic ID” displayed but certificate name is empty	<p>Follow the following steps</p> <ol style="list-style-type: none"> 1. Ensure your smart card reader is connected to your PC 2. Reinstall Nexus Personal 3. Reinstall Smart Card reader 4. Restart PC
Nexus Personal displayed message Wrong PIN No during accessing application	<p>Please makesure to keyin correct PIN No and your PIN is at least 8 alphanumeric characters</p> <p><u>Note: This may happened for existing iVEST user that has less than 8 alphanumeric characters PIN No. If this happened please change your iVEST PIN using iVEST Client Software</u></p> <p>Warning: Your smart card will be blocked if you type three invalid PINs consecutively</p>